



IMMEDIATE STOP USE AND INSPECT NOTICE

IMPORTANT - IMMEDIATE ACTION REQUIRED

July 6th, 2021

No. G-S006-A

This notice is intended to communicate immediate stop use and inspect information regarding a small selection of Guardian Self-Retracting Lifelines (SRLs) with specific lot numbers. In certain circumstances, the product's energy absorber may not properly deploy and cause seriously bodily injury or death to the user, and requires immediate inspection.



THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS STOP USE AND INSPECT NOTICE.

PART NUMBERS AFFECTED

This notice only applies to the following product part numbers that are labeled with the specified lot numbers shown below in Table 1:

Table 1										
Part #	10920		10922	10925				42010		
Lot #	257491	258334	255696	252255	252256	258748	259372	256582	257553	259321

PLEASE TAKE IMMEDIATE ACTION TO COMPLETE THE FOLLOWING STEPS:

STEP 1. DETERMINE DATE OF MANUFACTURE

Product date of manufacture is located on the back label as shown in Figure A. If the recorded date of manufacture is prior to April 2021, no further action is required under this notice and the product can be returned to use, provided the product passes all required pre-use inspections and is used in accordance with instructions. If the recorded date of manufacture is between the date range of April 2021 and June 2021 or is unknown, proceed to Step 2.

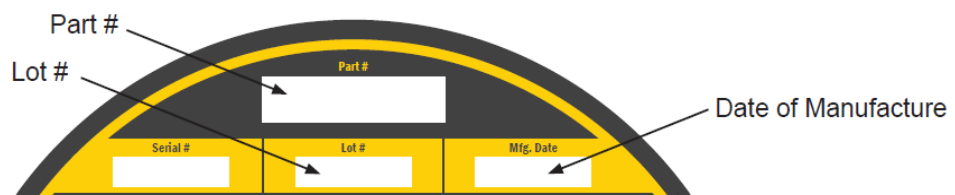


Figure A. Example of SRL Back Label

STEP 2. DETERMINE LOT NUMBER

Product lot number is located on the back label as shown in Figure A. If the lot number does not match any of the lot numbers in Table 1 on page 1 of this notice, no further action is required under this notice and the product can be returned to service provided the product passes all required pre-use inspections and is used in accordance with instructions. If the lot number matches any of the lot numbers in Table 1 on page 1 of this notice, or is unknown, proceed to Step 3.

STEP 3. COORDINATE INSPECTION

Customers with questions or an affected product must contact Guardian Customer Service to coordinate an inspection.

Please call: **+1 (800) 466 6385** or email: **customer.service@guardianfall.com**

Guardian will either inspect product on site or coordinate return of product to the nearest Guardian facility for inspection. Customer Service will provide instructions for shipping returned product on Guardian's shipping account if necessary. Any product that fails inspection due to the certain circumstances described in this notice will be replaced free of charge, including associated shipping costs.

DO NOT RETURN PRODUCT TO GUARDIAN WITHOUT OBTAINING A RETURN MATERIAL AUTHORIZATION (RMA) NUMBER FIRST.

Product will either be affixed with an orange sticker as shown in Figure B to indicate that it has been inspected or will be inspected on site by a Guardian representative.



Figure B. Example of Product After Inspection

Distributor Partners

Please forward this notice to any of your customers who purchased the affected products from you.